



# Alabama's Online Insurance Verification System (OIVS)



Presenters: Jay Starling & Sherry Helms





## Mandatory Liability Insurance

- Chapter 7A, title 32 Code of Alabama
  - No person shall operate, register, or maintain registration of a motor vehicle designed to be used on a public highway unless it is covered by a liability insurance policy.
  - Exempt vehicles include:
    - Trailers
    - vehicles owned by the US, State or any political or governmental subdivision thereof
    - implements of husbandry
    - vehicles owned by a licensed motor vehicle dealer
    - interstate commercial motor vehicles
    - vehicles covered by commercial automobile insurance or blanket liability insurance policy





## Mandatory Liability Insurance

- Vehicle operators are required to provide evidence of insurance to any law enforcement officer during a traffic stop or accident.
- Evidence of insurance includes the following:
  - Insurance card (most common)
  - temporary insurance card
  - declaration page
  - certificate of insurance
  - insurance bond
  - rental agreement
  - combination of proof of purchase of the vehicle within the previous 20 days and current insurance card for the vehicle being replaced





## Mandatory Liability Insurance

- The MLI law is currently enforced by mailing questionnaires to:
  - randomly selected registrants
  - DL suspensions
  - AOC convictions
- Failure to provide evidence of insurance results in registration suspension
- Reinstatement fee must be paid and evidence of insurance must be presented to licensing official to remove suspension





#### Act 2011-688

- Beginning January 1, 2013, insurance may be verified utilizing an OIVS.
- Law enforcement, license plate issuing officials and DOR will immediately verify insurance with the registrant's insurance company using the internet.
- The insurance company's NAIC number, policy number, VIN and verification date is sent to the insurer and a "confirmed" or "unconfirmed" response is received.





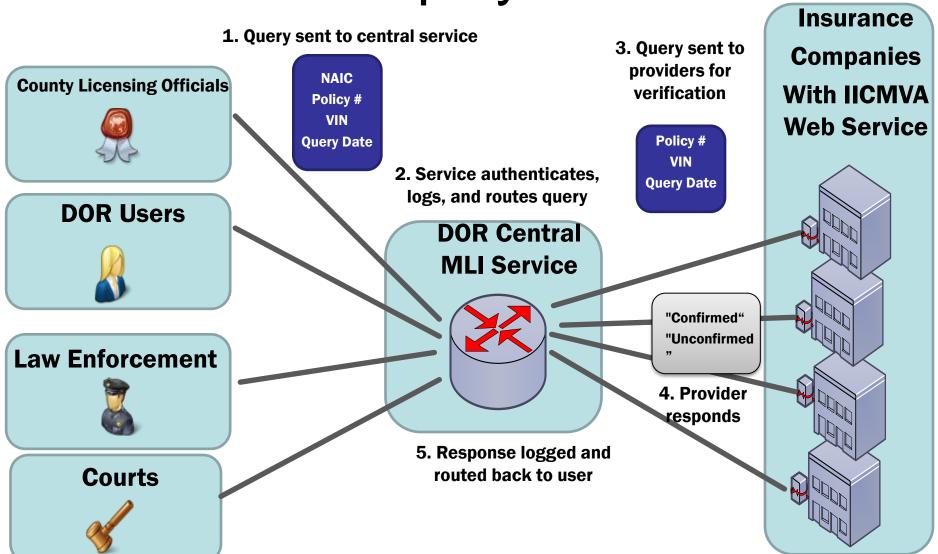
### **OIVS**

- County license plate issuing officials will use OIVS to verify insurance during registration.
- Law enforcement will use OIVS to verify insurance during traffic stops and accidents.
- DOR will use OIVS to verify insurance when it receives notice of AOC convictions, DL suspensions and "unconfirmed" responses.
- If evidence of insurance cannot be verified using OIVS, insurance may be verified upon presentation of insurance evidence.





**OIVS Inquiry Structure** 







## Insurance Advisory Council

- Act 2011-688 established the OIVS advisory council to:
  - Facilitate the implementation of the OIVS using the IICMVA model
  - Assist in the development of a detailed guide for insurers
  - Outline the testing phase and identify any changes
  - Issue a report to DOR, DPS and DOI





## Insurance Advisory Council

The council includes 13 members:

- DOR (2)

**DPS** (1)

- DOI (1)

AATA(1)

- APJA (1)

3 Insurance Reps.

-AIA(1)

NAMIC (1)

- PCI (1)

**AIIA** (1)

- The council has met monthly since July 2011.
- Council meeting minutes and agendas are posted to the DOR website.





#### DOR Website

#### **Insurance Advisory Council**

Click on a link below to view additional information.

#### Council Information

View a list of council members

Agendas and minutes from council meetings

#### Online Insurance Verification System (OIVS) Information

Download Act 2011-688

<u>Letter to insurers from ADOR Commissioner</u> | <u>MLI Data Upload Guide</u> for uploading MLI data to ADOR's secure FTP site.

Sample OIVS web service

OIVS user quide | cover letter

OIVS Level 3 Certificate and Certificate Chain

OIVS WSDL and schemas

Insurance Industry Committee on Motor Vehicle Administration (IICMVA):

Model User Guide

Insurance Data Transfer Guide

#### Promotional Information

Online Insurance Verification System (OIVS) brochure

Be Sure to Insure brochure

OIVS promotional poster (11x17)





## Preparing for OIVS

- Limited scope book of business requested from insurers
- Based on IICMVA insurance data transfer guide
- Includes NAIC, policy number, VIN and effective date
- Integrated insurance information into registration databases
- Provided quarterly until January 2013





## Public Awareness Campaign

- Began August 1, 2012
- Includes the following activities:
  - electronic ads explaining the new MLI enforcement
  - Social media (Facebook, twitter, YouTube).
    Keyword: MLI Alabama
  - Radio & billboard ads
  - Broadcast & cable TV ads
  - Ads will run through January 31, 2013
  - After January, ads run 3<sup>rd</sup> week of every month through Oct. 2013





### **OIVS** Website







### OIVS Poster

## BE SURE to INSURE!



Beginning January 1, 2013, license plate issuing officials will attempt to verify liability insurance utilizing the State of Alabama Online Insurance Verification System, which will allow license issuing officials to immediately verify the insurance status of a vehicle at any point in time.

FOR ADDITIONAL INFORMATION CONCERNING ALABAMA'S MANDATORY LIABILITY INSURANCE LAW:

www.revenue.alabama.gov





### **OIVS** Brochure

#### PENALTIES FOR VIOLATIONS

An owner or operator convicted of a mandatory liability insurance violation may be fined by law enforcement as follows:

- First violation up to \$500 fine.
- Second or subsequent violations up to \$1,000 fine and/or a six-month driver license suspension.

In addition to the above violation, if a vehicle is registered or operated without liability insurance, the vehicle registration will be suspended and the vehicle owner will be subject to the following:

- First violation \$200 reinstatement fee.
- Second or subsequent violations -\$400 reinstatement fee and a mandatory four-month registration suspension.

Evidence of current insurance must also be provided in order to reinstate the vehicle registration.

Evidence of current insurance, along with the reinstatement fee, may be submitted to the county license plate issuing official in the vehicle owner's county of residence, or any of the Alabama Department of Revenue Taxpayer Service Centers located throughout Alabama

Please visit www.revenue.alabama.gov for Taxpayer Service Center locations.

#### **ACCIDENTS WITH UNINSURED MOTORISTS**

Insurance information is available from the motorist involved in an accident or from the Safety Responsibility Accident Report (SR-13) filed with the Department of Public Safety.

For additional information, contact:

Alabama Department of Public Safety Driver License Division Safety Responsibility Section P.O. Box 1471 Montgomery, AL 36102 Phone: (334) 242-4222

Website: www.dps.alabama.gov



#### MORE INFORMATION

For additional information concerning Alabama's mandatory liability insurance law, contact:

Alabama Department of Revenue Motor Vehicle Division Mandatory Liability Insurance Unit P.O. Box 327650

Montgomery, AL 36132- 7650 Phone: (334) 242-3000

Fax: (334) 353-8105

Email: mli@revenue.alabama.gov Website: www.revenue.alabama.gov



#### IMPORTANT NOTICE

concerning

Mandatory Liability Insurance Law





For more information:

BeSureToInsureAL.com



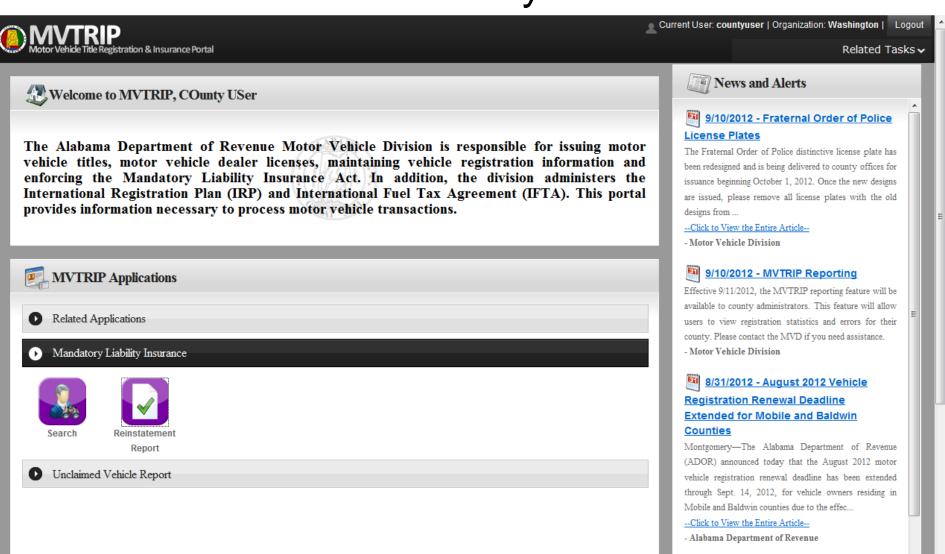


## **OIVS** Testing

- -Ten (10) pilot counties
- -Four (4) insurers
- -Testing began in August 2012
- Adding counties and insurers daily
- -New MLI system
- LETSgo interface for law enforcement

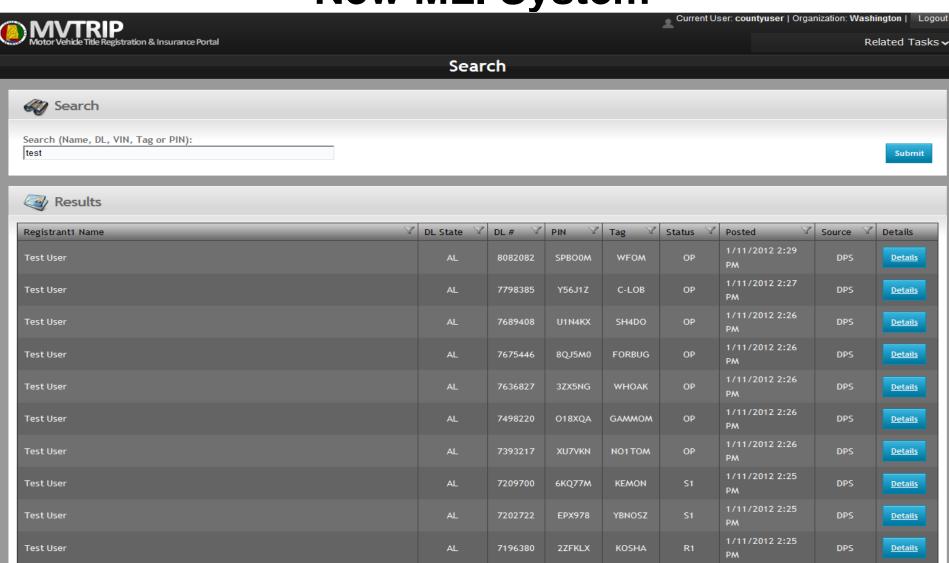






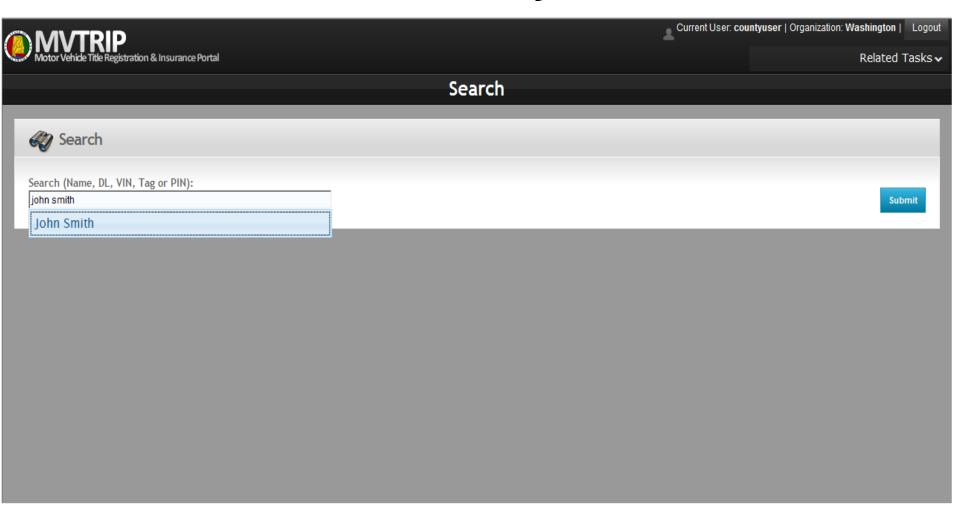






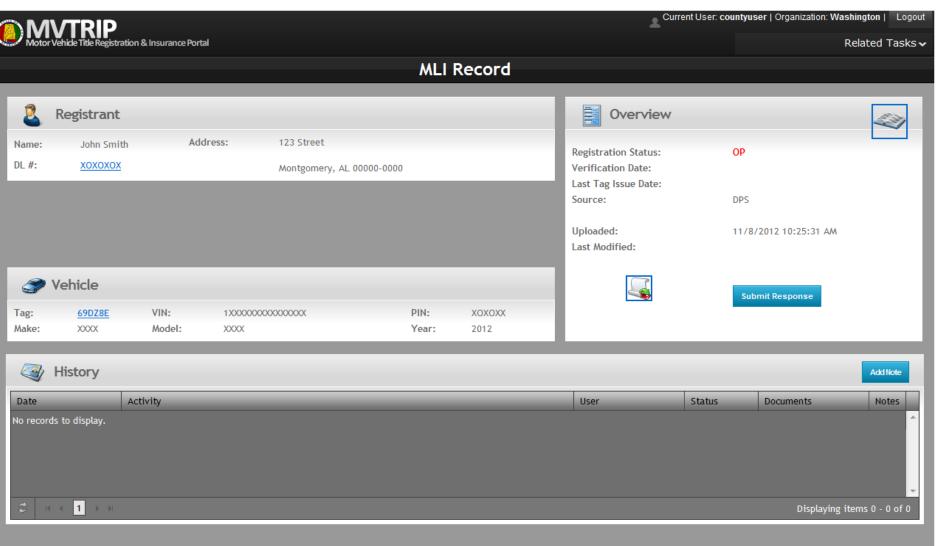






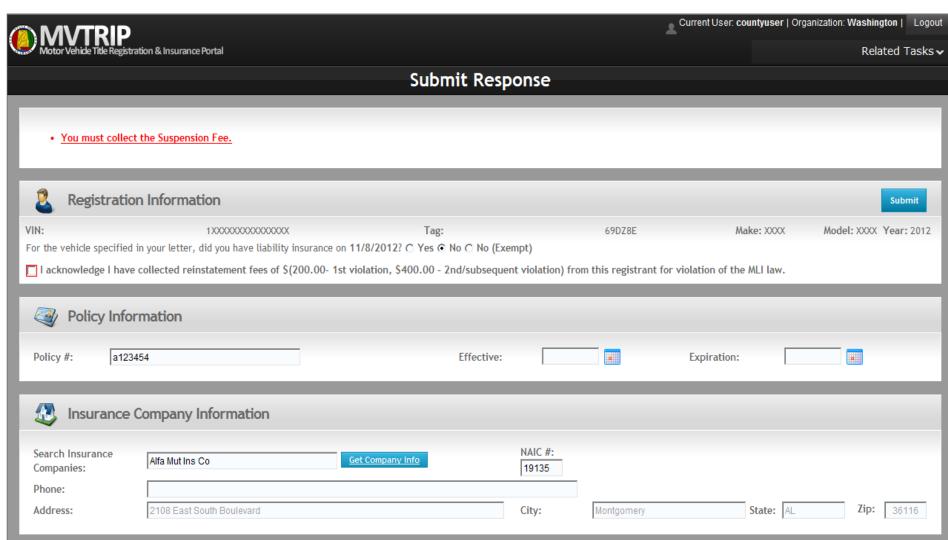






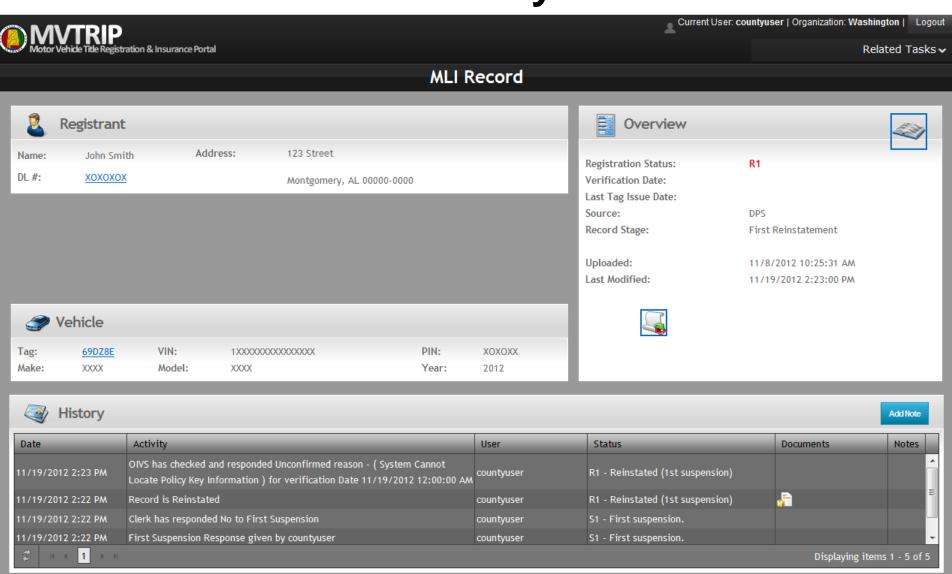






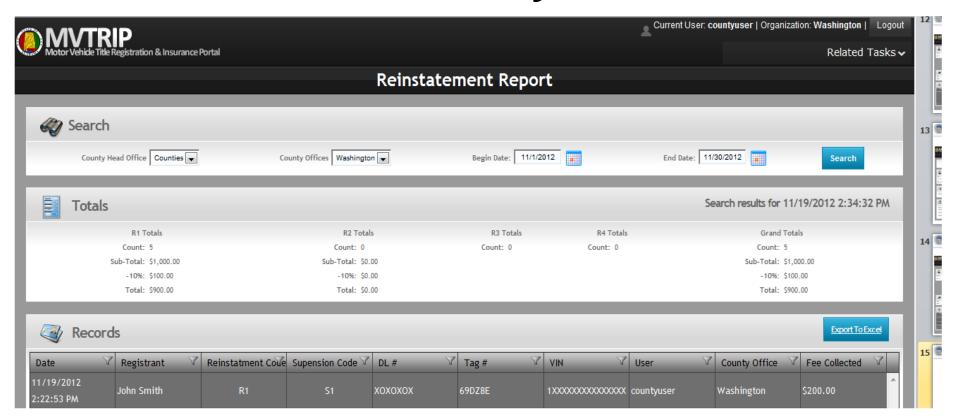








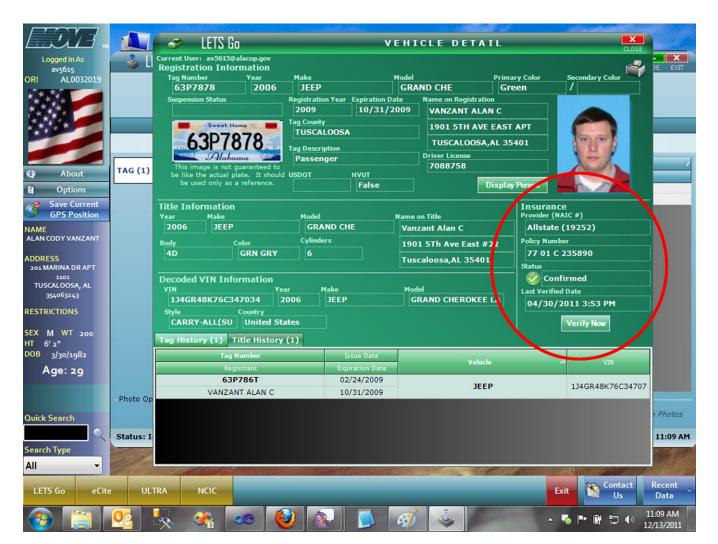








### Law Enforcement Access







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### Law Enforcement Access







- 810-5-8-.05 Evidence of Insurance Requirements
  - Effective June 8, 2012
  - Allows presentation by electronic means to license plate issuing officials and law enforcement officers
    - Electronic mail sent from registrant's insurer
    - Computer printout from insurer
    - Facsimile of proof of insurance
    - Insurer providing electronic image/proof on registrant's cellular phone, lap top, or other portable type of electronic device
  - Acceptable in name other than registered owner if VIN on MV and evidence match and insurance currently in effect





- 810-5-1-.XXX ADOR Issued Identification Number
  - 32-7A-17(d) requires LPIO to obtain valid, unexpired driver's license or identification card number, FEIN, national driver's license
    - When issuing or transferring motor vehicle registrations
    - To include in state and county databases (not to be included on MV registration receipts)
  - Grants authority to ADOR to assign identifying number to vehicle registrants to document compliance with MLI law
    - Use in extreme cases only as determined by LPIO
    - For registrants unable to provide valid, unexpired driver's license or identification card number, national driver's license or FEIN
    - Registrant must present other evidence of identity





- ADOR Issued Identification Number (continued)
  - Other evidence of identity includes but is not limited to
    - Medicare card "A"
    - U.S. Passport
    - Birth certificate
    - U.S. Citizen and Immigration Services Resident alien card/ Green Card
    - U.S. military ID (ex. Common Access Card, Uniformed Services Identification Card, Military Separation Form (DD-214))
    - Tribal identification card
    - Professional license issued by a state or federal agency
    - Selective Service card or verification with Selective Service
      Online Registration Verification system
    - Veterans Administration Card





- ADOR Issued Identification Number (continued)
  - Number reflected on other evidence of identity used to create department assigned identifying number.
    - If number includes a social security number or number not reflected on evidence, then a number, up to 20 digits, should be assigned to indicate compliance
  - Reflect in registration databases
    - RD for driver's license state data field
    - Assigned number in driver's license number field
    - Leave driver's license expiration date blank





- Amended Rules
  - 810-5-8-.04 Registration Denial –MLI Law
    - Amend to address changes in MLI law from Act 2011-688 effective January 1, 2013
  - 810-5-8-.06 Affirmation of Motor Vehicle Liability Insurance
    - Repeal
    - Code requirement for affirmation of insurance compliance removed effective January 1, 2013
      - Registrants must provide evidence prior to registration transaction
  - 810-5-8-.08 Refunds of MLI
    - No effective change
    - Address reference to code language which was moved by Act 2011-688
      - From 32-7A-9 to 32-7A-12





#### MLI Administrative Rules

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    - Electronic mail sent from registrant's insurer
    - Computer printout from insurer
    - Facsimile of proof of insurance
    - Insurer providing electronic image/proof on registrant's cellular phone, lap top, or other portable type of electronic device
  - Acceptable in name other than vehicle owner if VIN evidence match and insurance currently in effect





#### MLI Administrative Rules

- 810-5-8-.07 Vehicles Exempt from the MLI Law
  - Effective May 2, 2012
  - Exempts vehicles insured under blanket or commercial automobile liability insurance policy from OIVS verification of insurance
  - Evidence of insurance for vehicle exempt from OIVS must be provided to license plate issuing official
  - Evidence must be maintained in vehicle for presentation to law enforcement upon request





## THANK YOU!



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